ITarian

IT Operating Platform

June 2020 Release

ITarian LLC.
1255 Broad Street
Clifton, NJ 07013
United States
Tel: +1 (888) 266-6361
Tel: +1 (703) 581-6361
Fax: +1 (973) 777-4394

Table of Contents

Introduction

This document contains notes about the ITarian June 2020 release. The release schedule will be as follows:

US Region -> The release will start on 3rd June 2020 Wednesday at 1 AM EDT

EU Region -> The release will start on 4th June 2020 Thursday at 5 AM GMT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

Endpoint Manager

Endpoint Manager Core

New Features

- **Ability to enforce passwords change every X days example 90 days**
  From now on, administrators will be able to define password expiration period for Endpoint Manager users. With this feature, the Endpoint Manager users will be forced to change their password after password expiry period is over, just like ITarian users.

  [Here](#) is the wiki of this feature.

- **Support for Android 10 KNOX**
  From now on, we are supporting devices having Android 10 KNOX operating systems.

Bug Fixes

- Fixed the issue of procedure not being skipped when maintenance window is in off state and option "Skip devices warned by maintenance window settings" enabled.
- Fixed the issue of the unresponsive "Delete" button in Procedures section.
- Fixed the issue of incorrect language on device enrollment wizard.
- Fixed the issue of procedures being executed on all companies even if a certain company is chosen.

- Fixed the issue of wrong search result appearing for Device Group field in Bulk Installation Package section.
- Fixed the issue of inability to add host value in firewall rule if hostname includes numbers.
- Fixed the issue of inability to generate quarantine report.
- Fixed the issue of remote control not being loaded from Service Desk.
- Fixed the issue of inability to save Antivirus section within existing profile.
- Fixed the issue of "Old device only" filter showing incorrect results in Device List.
- Fixed the issue of absence of "SubmitTicket" option inside Endpoint Manager agent for several devices after latest release.

Security

New Features

- Ability to Hide/Unhide and "Show Hidden Event(s)" options will be added to Containment from Portal.
Here is the wiki of this feature.

Data Loss Prevention

- DLP Monitoring rules were moved to be able to be configured in 'Configuration templates -> Data Loss Prevention' section. All existing DLP Monitoring rules moved from profile level to portal level.
Here is the wiki of this feature.

Improvements

- Improve Audit logs for 'Export to csv' actions
Here is the wiki of this feature.

Bug Fixes

- Fixed the issue of "Filters from Security Dashboard > Device View for separate components don't work properly"

Remote Control

New Features

- **Ability to see password expire notifications 7 days before expiry and after password expires**

  When a password expires, users need to change their password from Endpoint Manager to use Remote Control.

  [Here](#) is the wiki of this feature.

Bug Fixes

- Fixed the issue of 'specific Chinese characters would make file transferring failed.'

Remote Monitoring and Management

New Features

- **Ability to Turn On/Off All Alerts**
  You will be able to enable/disable the alert mechanism for the assigned profiles, monitors, procedures.. With this feature, admin will not get any alert or Service Desk ticket for the associated devices conditions.

  [Here](#) is the wiki of this feature.

Improvements

- **"New Device Blocked By Device Control" monitor to not trigger once agent is updated**
  The aim of this improvement is to be able to track already blocked external devices, so that when the Communication Client is upgraded, the admin will not get any alerts for already blocked external devices.

Bug Fixes

- Fixed the issue of "View Procedure" option allowing modification in the body of procedure without clicking to "Edit" button first.
- Fixed the issue of "Another Antivirus solution installed" condition detecting Acronis Backup Agent 12.5.15300.

Patch Management

New Features

- **Patch Approval/Disapproval Mechanism**
  From now on, you will have the ability to approve or disapprove any operating system or 3rd party application patch, including the option to auto-approve. This way, only approved operating system and 3rd party application patches will be applied to the endpoints.

Comodo Client Security

Windows

New Features

Data Loss Prevention:

- Removable Storage Rule UI Simplification
- CCS logs and ITSM integration extended

Vulnerability Fixes

- Update AV detection flows with NTFS file identification check

Bug Fixes

- Fixed the issue of "CCS 12.2.0.8121 does not scan network paths via created scan"
- Fixed the issue of "CCS doesn't perform DLP discovery rules deletion from device after DLP section deletion within EM Profile"

- Fixed the issue of "CCE scanned files are reported to ITSM as Unrecognized by CCS"
- Fixed the issue of "Log rotation should be enabled by default in CCS config"

Service Desk

Improvements
- Improvement for Portal Executive Ticket Summary
- Improvement for 'Submit ticket' option within EM agent

Bug Fixes

- Fixed the issue of "Ticket has paused status instead of closed"
- Fixed the issue of "SSO transmission does not work for EM portal links within SD tickets about devices Discovering"
- Fixed the issue of "Calendar ticket event schedule issues"
- Fixed the issue of "Incorrect timezone under 'Admin Panel' -> 'Settings' -> 'System'"
- Fixed the issue of "Unable to view a date picker option in the custom form"
- Fixed the issue of "SSO transmission does not work for EM portal links within SD tickets about devices Discovering"
- Fixed the issue of "Unable to delete custom ticket filters - an error 'Unable to delete selected filters' is returned"
- Fixed the issue of "Unable to delete custom list if it was in use with some custom forms"
- Fixed the issue of ""Password change required to continue" after registering SD User manually with disabled option for it"

Portal

New Features

- In order to increase account security on the ITarian platform, 3 mandatory steps have to be taken for all users of all accounts having more than 50 devices on their accounts.
  - Verify phone number
  - Give answer to 3 desired security questions
  - Enable Two Factor Authentication
    - via Authenticator application
    - via SMS code

- Ability to download pdf report from the Portal-> Management -> Applications-> Billing
- Turkish language will be supported on the platform.

APPENDIX

New Client Versions:

Windows Communication Client : 6.36.37891.20060

Windows Comodo Client - Security: 12.2.0.8121

Windows Remote Control : 6.36.37893.20060

Endpoint Detection and Response: 2.3.0.195 (previous)

macOS Communication Client: 6.35.37113.20040 (previous)

macOS Comodo Client - Security : 2.4.4.851 (previous)

macOS Remote Control: 6.36.37894.20060

iOS Mobile Device Management Client : 1.3.0 (previous)

Android Mobile Device Management Client: 6.16.0.7

Linux Communication Client: 6.28.26228.19060 (previous)

Linux Comodo Client - Security: 2.2.1.501 (previous)