Release Notes

ITarian LLC
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Version 7.3.0.0
Robin Toy

200 Broadacres Drive
Bloomfield, NJ 07003

Sales: +1 (844) 220-2223
Support: +1 (877) 422-3865

www.itarian.com
support@itarian.com
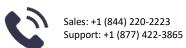
Introduction

This document contains notes about the ITarian Platform release for 21 September 2022.

The release schedule will be as follows:

- Platform
  - US Region - Release will start on Wednesday 21st September 2022 at 9AM EDT
  - EU Region - Release will start on Thursday 22nd September 2022 at 2AM BST / 3AM CEST
- Agents
  - US Regions - Release will start on Wednesday 21st September 2022 at 9PM EDT
  - EU Regions - Release will start on Thursday 22nd September 2022 at 2AM BST / 3AM CEST

The release is expected to take 2 hours to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

ITarian Platform

Portal (PSA)

Improvements

- Sign-up error message wording correction if attempting to use existing domain (ITA-86)
- Updated quick start YouTube video showing new agent deployment method (ITA-157)

Endpoint Manager (RMM)

Patch Management

- Nothing for this release.

Device Management

New Features

- Remote Control – Remote printing for Windows (ITA-119)
- Remote Control – Remote printing for Mac (ITA-120)

Improvements

- Add a total number of devices next to profile names in profile list (ITA-127)

Mobile Device Management (MDM)

- Nothing for this release.

Service Desk (SD)

- Nothing for this release.

Miscellaneous

- New profile management which brings in new licenses and billing (ITA-25)
- SNMP backend API deployment, nothing usable outside of development at present (ITA-144)
- Custom Reports beta bringing data access and query tools (ITA-145)

Xcitium Products

Comodo Client Security

New Feature / Improvement

- Detection of WMI provider auto-runs. (COPRD-5530)
- Enabled WMI provider registration detection from DLLs. (CODEV-1894)
- Protection for Xcitium Client - Security Agent's own processes and assets. (CODEV-59)
- Ability to limit Xcitium Client - Security Agent resource allocation (CODEV-67)
- Prevented report tool running in containment. (CODEV-1221)
- Detection for macro script executions. (CODEV-56)
- Detection of unsigned DLL's loaded into trusted process (CODEV-4514)
- Ability to add exceptions for script analysis. (CODEV-41)
- Ability to send actual containment script content to portal. (CODEV-2552)
- Performance Optimization and Monitoring (CODEV-174, CODEV-384)
- Optimization of user scan interface. (CODEV-389)

Bug-Fixes

- Fixed the issue of Windows Server 2022 not getting responsive with Xcitium Client Security 12.12 installed. (CODEV-5353)
- Fixed the issue of Windows Server 2016 not getting responsive with Xcitium Client Security 12.9 installed. (CODEV-1178)
- Fixed Windows Application Error event (Registry Lock) with Xcitium Client Security 12.10 installed (CODEV-4114)
- Fixed the issue of CIS firewall driver not running after Windows and Xcitium Client Security binary upgrade. (CODEV-120)
- Fixed Performance issues/ Higher CPU Utilization by cmdagent.exe (CODEV-3672, CODEV-4198)
- Fixed the issue of Xcitium Client - Security Agent blocking BToE communication with Policom. (CODEV-238)
- Fixed the issue of Xcitium Client - Security Agent blocking network share writes. (CODEV-5401)
- Fixed the issue of Xcitium Client - Security Agent Firewall in Safe Mode blocking outgoing traffic from Trusted EDR service. (CODEV-128)
- Fixed the issue of devices not getting responsive while listing Xcitium Client - Security logs. (CODEV-1208)
- Fixed updated local verdicts DB errors (CODEV-1177)
- Fixed errors for specific firewall & website definitions. (CODEV-1182)
- Fixed errors for memory leak on firewall driver. (CODEV-4286)
- Fixed the issue of infected items not automatically cleaned after the full scan is completed. (CODEV-458)
- Fixed quarantine issue of loaded malicious DLL when loaded into process (CODEV-233)
- Fixed the issue of absent Quarantined files in Quarantine (CODEV-2885)
- Fixed the issue of Xcitium Client - Security Agent not being able to read file hash. (CODEV-232)
- Fixed the issue of winget.exe being contained and not logged. (CODEV-3729)

Security Operations Centre (SOCaaP)

- Nothing for this release.

Secure Email Gateway (SEG)

Bug-Fixes

- Released email not being delivered (CS-37745)

Secure Internet Gateway (SIG)

Bug-Fixes

- DNS and other stats not showing up in the console (CS-38697)
- Direct buy option going to wrong address / portal (CS-38822)

Miscellaneous

- Nothing for this release.