

New Profile / Billing Management

Introduction

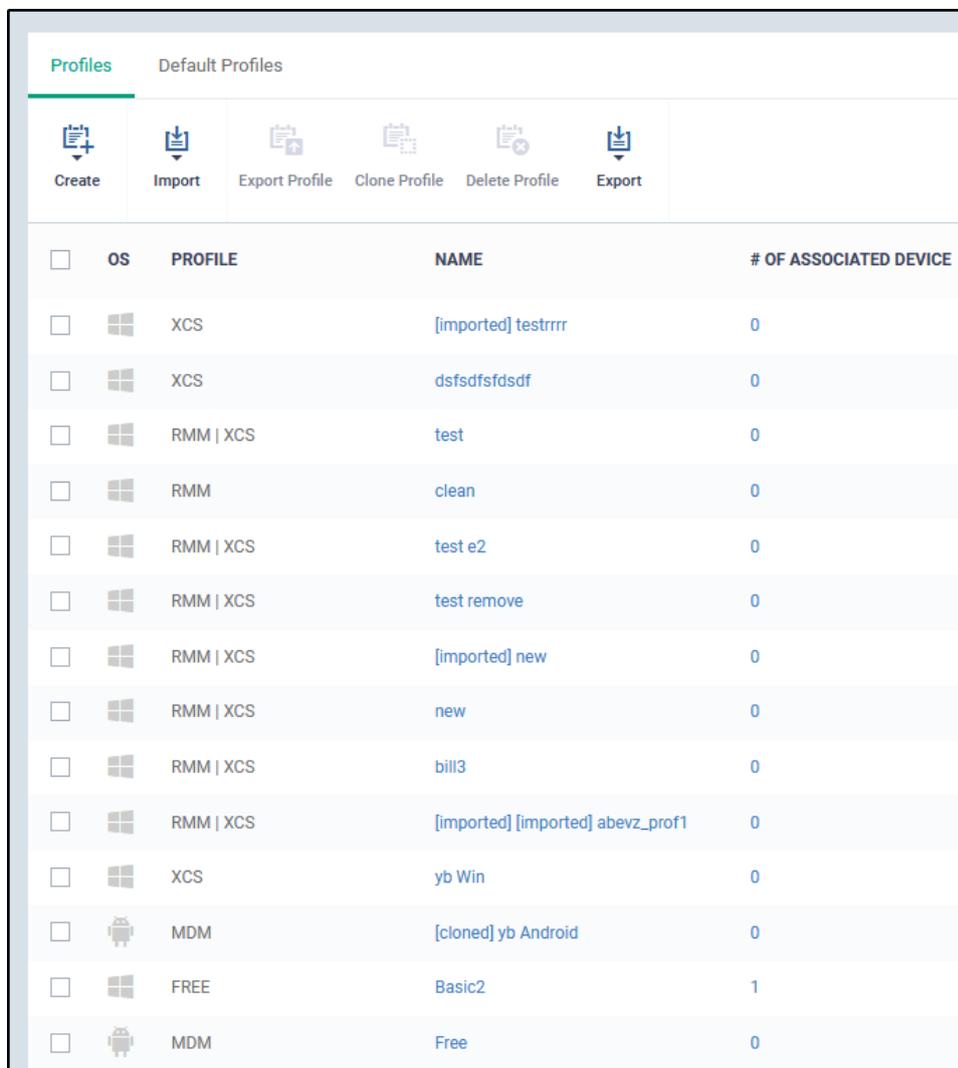
On 21/09/2022 we have a new profile and billing management system coming to ITarian.

This new management is designed to make billing 100% clear, controllable, and flexible for the MSP so they have the power to consume exactly what they need.

Endpoint Manager Changes

Profiles View

Managing multiple profiles is not easy, so to improve this we have added a new “Profile” and “# Of Associated Device” columns to the view.



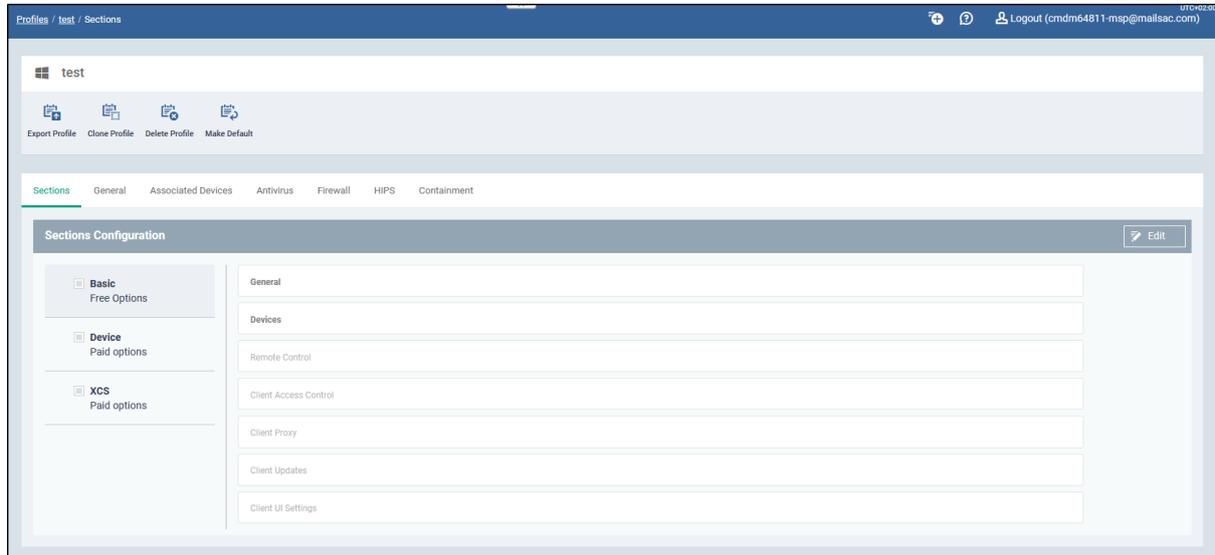
| Profiles | | Default Profiles | |
|--------------------------|-----------|-----------------------------------|------------------------|
| OS | PROFILE | NAME | # OF ASSOCIATED DEVICE |
| <input type="checkbox"/> | XCS | [imported] testrrrr | 0 |
| <input type="checkbox"/> | XCS | dsfsdfsdfsdf | 0 |
| <input type="checkbox"/> | RMM XCS | test | 0 |
| <input type="checkbox"/> | RMM | clean | 0 |
| <input type="checkbox"/> | RMM XCS | test e2 | 0 |
| <input type="checkbox"/> | RMM XCS | test remove | 0 |
| <input type="checkbox"/> | RMM XCS | [imported] new | 0 |
| <input type="checkbox"/> | RMM XCS | new | 0 |
| <input type="checkbox"/> | RMM XCS | bill3 | 0 |
| <input type="checkbox"/> | RMM XCS | [imported] [imported] abevz_prof1 | 0 |
| <input type="checkbox"/> | XCS | yb Win | 0 |
| <input type="checkbox"/> | MDM | [cloned] yb Android | 0 |
| <input type="checkbox"/> | FREE | Basic2 | 1 |
| <input type="checkbox"/> | MDM | Free | 0 |

These new columns allow you to see what license / features the profile is configured to provide as well as showing how many devices are using it. Taking this further we have made the number of devices clickable taking you to the associated devices list for that profile.

Profile Editing

The biggest change we have is the new profile editing screen, this screen is now based around licensed features and allowing you to choose exactly what you want.

Looking at the below screenshot you will see that in the new “Sections” tab, this new tab is split into two parts; left being the license which clearly tells you if they are paid features or not, and the right where you can enable the features to be configured.



When you edit a profile now, you need to tick the box next to the license / group of items you want to configure so the profile is enabled for this. Once you have done this, you can then tick the box next to the sections you want to configure.

Now you have selected your sections click save to update the profile and section view.

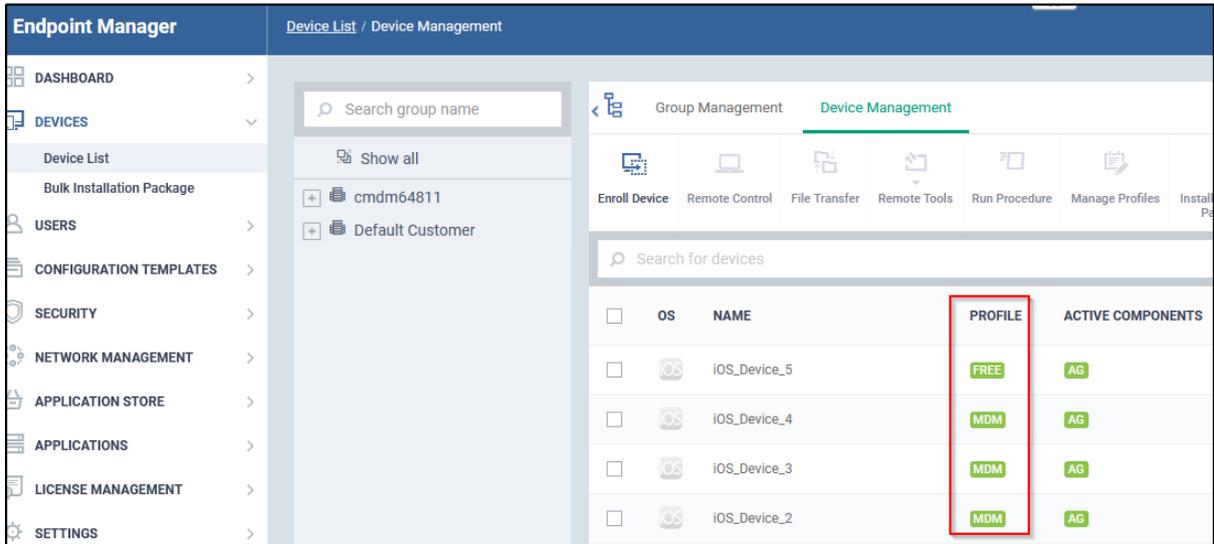


After saving the profile the system will display the new sections as shown above as well as highlighting which sections need to be configured. (Yellow warning text on sections and plug icon on section title)

Configuring sections is still the same as normal, but you can now see exactly what is enable for the profile as well as knowing any costs associated with it.

Device View

To aid people understand what a single device has profile / license wise we have modified the device list view to show the result of the combined profiles assigned.

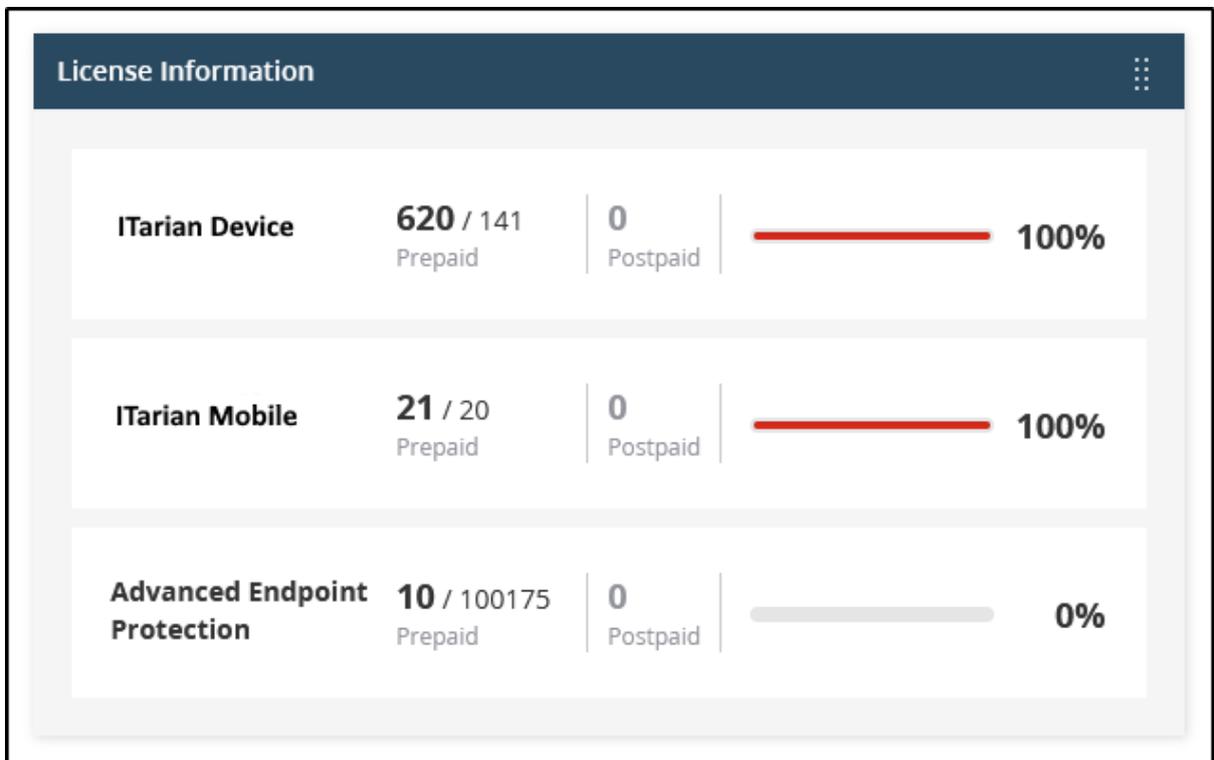


Highlighted in the image above is a new “profile” column which displays the name of the license the device is consuming. If this is multiple licenses like ITarian Device and Xcitium Client Security you will get two green boxes showing “RMM” & “XCS” in this column.

PSA / Portal Changes

Dashboard Widget

On the widget side we have created a new widget that can be added which gives you a license overview to what is going on within your setup.



Above is a screenshot of the license widget you can have on your dashboard showing you exactly what you have consumed.