ITarian

IT Operating Platform

September 2020 Release

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Introduction

This document contains notes about the ITarian September 2020 release. The release schedule will be as follows:

US Region -> The release will start on 23rd September2020 Wednesday at 1 AM EDT

EU Region -> The release will start on 24th September 2020 Thursday at 5 AM GMT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

Endpoint Manager

Endpoint Manager Core

New Features

- **Support for Centos 8.x**
  Endpoint Manager now fully supports devices running CentOS 8.x operating systems. You will be able to use all functionality of ITarian Communication Agent and Comodo Client Security for Linux.
- **Support for Ubuntu 20.x**
  Endpoint Manager now fully supports devices running Ubuntu 20.x operating systems. You will be able to use all functionality of ITarian Communication Agent and Comodo Client Security for Linux.
- **Support for Debian 9.x-10.x**
  Endpoint Manager now fully supports devices running Debian 9.x-10.x operating systems. You will be able to use all functionality of ITarian Communication Agent and Comodo Client Security for Linux.

Bug Fixes

- Fixed the issue of ITSMService memory usage grows and the system goes offline on the portal.
- Fixed the issue of delay in the device list search portal freezes during search.
- Fixed the issue of free CAVM included in postpaid bills on Endpoint Manager portal.

- Fixed the issue of not being able to use Chinese characters when adding new items to File Groups Variables.
- Fixed the issue of wrong translations on Korean language.
- Fixed the issue of not being able to turn on 2FA on EM portal.
- Fixed the issue of Communication Client and Comodo - Client Security auto updates..
- Fixed the issue of incorrect timings format in Remote Control Audit Logs report exported to CSV.
- Fixed the issue of ITSMService being terminated unexpectedly.

Security

New Features

- **Separate full/quick scans from the custom (unrecognized) scan type\ when reporting AV scan status:** The aim of this feature is to be able to see the given names of the Custom Scans on the Antivirus page. After this feature, the users will be able to see the custom name of the scan and search by the custom name.

  [Here](#) is the wiki of this feature.

Data Loss Prevention

Role Management Update for DLP
The aim of this feature is to have a new page named "Data Protection Templates". After this feature, the users will be able to review the 'Patterns' and 'Static Keywords' sections (that are located under the "System Templates" page).

  [Here](#) is the wiki of this feature.

Improvements

Security Dashboards, Refactor Audit logs: Old/New values for Containment section

Bug Fixes

- Fixed the issue of "Device List shows Android devices with outdated AV DB"
- Fixed the issue of "Security Sub-Systems events are not updated on US instance"
- Fixed the issue of Device tree filter not being applied when navigating between tabs in Security Dashboard
- Fixed the issue of Error 403 on the "File List" page under Device details when permission "security.application-control" is disabled.
- Fixed the issue of Error 403 on Antivirus page under Device details when permission "security.actions.change-rating" is disabled.

Remote Monitoring and Management

Bug Fixes

- Fixed the issue of not being able to add URL conditions for Web pages under Monitors.

Patch Management

Bug Fixes

- Fixed the issue of RMMService.exe being crashed constantly during patch scan operation.
- Fixed the issue of RMMService.exe application crashing during scan missed patches with latest ITSM agent 6.37.38821.20070 installed.

Reporting

Bug Fixes

- Fixed the issue about "Executive managed Devices and Executive Windows Antivirus report structure"
- Fixed the issue of "No data of reports in ticket report"

Comodo Client Security

Windows

New Features

- User Access Rights Verification added to Advanced Settings User Interface menu. "Comodo Dialog and Windows UAC" access types added. Users should prove access rights.

  [Here](#) is the wiki of this feature.

Data Loss Prevention:

Document Type Improvements for Discovery Rules:

- Support different Unicode format text
- Support DOCX format
- Support HTML format

Pattern Type Improvements for Discovery Rules:

- Create "plain regex" basic pattern
- Additional Predefined Patterns - Turkish Nationality ID Number
- Additional Predefined Patterns - Credit Card Track Numbers
- Additional Predefined Patterns - Source Code (C,C++,C#,PHP etc.)

Improvements

- Performance improvements for latest clients

Bug Fixes

- Fixed the issue of "Full scan causes unnecessary writes to disk"

Linux

New Features

- **Support for Ubuntu 20.4, Debian 9, Debian 10**
  Client Security for Linux now fully supports devices running Ubuntu 20.4, Debian 9, Debian 10 operating systems.

Portal

Bug Fixes

- Fixed the issue of "Secure Email Gateway C1 Portal Integration Issues"
- Fixed the issue of "SEG License Expire date is Different on C1 than CAM"
- Fixed the issue of "There is no ticket when SLA expiring alert is seeing"

Service Desk

New Features

- Setting Ticket Category screen, Sub-Category field is sorted alphabetically
- Disabling the "Is Billable" option under the Add Work Time in Service Desk
- Adding new languages on SD side to support on portal
  - Arabic
  - Chinese (Taiwan)
  - Polish
  - Romanian
  - Spanish
  - Korean

APPENDIX

New Client Versions:

Windows Communication Client :6.38.39085.20090

Windows Comodo Client - Security: 12.5.0.8351

Windows Remote Control :6.37.38738.20070

Endpoint Detection and Response: 2.3.0.195

macOS Communication Client: 6.37.38604.20070

macOS Comodo Client - Security : 2.4.4.851

macOS Remote Control: 6.37.38735.20070

iOS Mobile Device Management Client : 1.3.0

Android Mobile Device Management Client: 6.16.0.12

Linux Communication Client: 6.28.26228.19060

Linux Comodo Client - Security: 2.2.1.501