



Tim Beard <tim@tbcsc.co>

TBCS (MSS) report - Workstation Monitoring - Problem(s) identified during Daily Safety Check

1 message

Tim Beard Computer Support <support@tbcsc.co>
To: tim@tbcsc.co

Mon, Jun 29, 2015 at 12:15 PM



Workstation Monitoring - Client Daily Report

Date generated: 29 Jun 2015 12:15:32PM

As part of our commitment to top tier service, we've conducted our Daily Safety Check on your workstations this morning.

The checks identified one or more errors on your workstations.

If you are on our Managed Services program . . . Our technical team has been notified of the problem(s) and will rectify any errors as soon as possible. We will contact you with further updates as they are available and to let you know when any problems have been resolved.

If you are not on our Managed Services program . . . you can use this notification to assist you in addressing the issue yourself or you can notify us and let us work on the issues at our normal hourly rate.

Details of the status of all your workstations are provided below for your information.

Summary:

Site	Device	Description	Usage Sunday 28, Jun 2015						
			Start	End	Total*				
Office	DELL1720-LAPTOP	Tim					Jun 28 2015 00:00	Jun 28 2015 23:59	23 hours and 59 minutes
Office	TB-DESKTOP-1	Tim's Desktop 1					Not available	Not available	Not available
Office	TB-DESKTOP-2	Tim Beard					Jun 28 2015 00:00	Jun 28 2015 23:59	23 hours and 59 minutes
Office	TB-DESKTOP-3	Tim Beard					Jun 28 2015 00:00	Jun 28 2015 23:59	23 hours and 59 minutes

*The total uptime is the time the workstation was online the previous day. This may be less than the elapsed time between start and end time if the workstation was switched off in-between, for example.

Details:

Site: Office

Device: DELL1720-LAPTOP - Tim - (Last Daily Safety Check: 29 Jun 2015 06:03 AM)

- 41552 1.199.2708.0 1.199.2708.0
- Total: 297.75GB, Free: 270.08GB, Change: 0.00%
- 0 Failed Logins
- Disk(s) reporting OK
- 1 event(s) found

frequent

	 Critical Events Check - Security log, 10 most frequent	0 event(s) found
	 Critical Events Check - System log, 10 most frequent	2 event(s) found
	 Vulnerability Check	1 Missing
	Device: TB-DESKTOP-1 - Tim's Desktop 1 - (Today's data not received, Last Daily Safety Check: 26 Jun 2015 06:06 AM)	
	Device: TB-DESKTOP-2 - Tim Beard - (Last Daily Safety Check: 29 Jun 2015 06:09 AM)	
	 Antivirus Update Check - Managed Antivirus	41554
	 Drive Space Change Check - drive C:	Total: 223.47GB, Free: 125.33GB, Change: 0.00%
	 Failed Login Check	0 Failed Logins
	 Physical Disk Health Check	Disk(s) reporting OK
	 Critical Events Check - Application log, 10 most frequent	0 event(s) found
	 Critical Events Check - Security log, 10 most frequent	0 event(s) found
	 Critical Events Check - System log, 10 most frequent	0 event(s) found
	 Vulnerability Check	3 Reboot Required
	Device: TB-DESKTOP-3 - Tim Beard - (Last Daily Safety Check: 29 Jun 2015 06:03 AM)	
	 Antivirus Update Check - Managed Antivirus	41554
	 Drive Space Change Check - drive C:	Total: 465.42GB, Free: 393.20GB, Change: 0.00%
	 Failed Login Check	0 Failed Logins
	 Physical Disk Health Check	Disk(s) reporting OK
	 Critical Events Check - Application log, 10 most frequent	0 event(s) found
	 Critical Events Check - Security log, 10 most frequent	1 event(s) found
	 Critical Events Check - System log, 10 most frequent	7 event(s) found
	 Vulnerability Check	17 Reboot Required, 2 Missing

If you have any questions please do not hesitate to contact us.
your personal IT department