

2026 Product Roadmap

Product Management • Updated October 2026

ITarian's Product Roadmap of upcoming features and enhancements is a living plan that evolves as we continue to learn from our partners, customers, and users. This forward-looking presentation does not represent a commitment, guarantee, obligation, or promise to deliver any product or feature or the timing of such delivery.

2026 PRODUCT THEMES

As we look to 2026, ITarian is advancing its mission to deliver unmatched cybersecurity solutions that empower organizations to proactively secure their digital ecosystems. Moving beyond our endpoint protection foundation, we are evolving into a comprehensive cybersecurity suite anchored in Zero Trust principles.

AI Orchestration & Intelligent Automation

Continuous Threat Exposure Management (CTEM)

Identity Detection & Response (ITDR)

SASE-SDWAN-ZTNA

Ransomware-Proof Backup

New AI-Native MSP Platform

PoV Membership

Client Security Plus Package

● Delivered ● Planned

Q1 2026

DELIVERED

- Extended Threat Detection to PowerShell 7 (pwsh.exe)
- Vanta Integration Enabled on ITarian Enterprise
- Enhanced Windows System Event Collection (Event Collection Rules)
- Improved Device Group Management — move devices between groups/sub-groups
- Google Workspace Integration for MDR
- CrowdStrike Integration for MDR
- Microsoft Entra Integration for MDR
- Profile Health Check
- Custom Reports
- One-Hour Security Delay for New Enrollments
- Terminology Update: HIPS → EDR, EDR → EXDR
- Network Share Ransomware Protection — Enabled by Default
- File Rating for macOS Endpoints (original launch)
- File Path Exclusions for DLL Auto-block
- Role-Based Billing Permissions
- Shared Maintenance Windows Across RMM Profiles
- Android 15 Device Management via Knox
- Richer Device Information for Linux Endpoints (RMM)
- Sign in to Service Desk v2 with Microsoft — Azure AD SSO

Q2 2026

DELIVERED

- File Rating for macOS Endpoints (Portal + Agent) — brings macOS to parity with Windows
- Create Alerts from Windows System Events — new alert source with raw XML payload inspection
- Continuous Threat Exposure Management (CTEM) — new full Security module
- Profile Suggestions Tab — endpoint compliance/vulnerability view
- Script Procedures Now Support Python 3 on Linux
- Script Procedure support for Linux OS
- Client Proxy Settings for Linux Profiles
- Antivirus Scan History Tab
- XCS Support for Debian 12.x
- XCS Support for macOS 26
- Agent Uninstallation Attempt Notifications
- Export Device Software Inventory to CSV
- AMSI Settings Configurable in Antivirus Profile
- New Advanced Reports (Software Inventory, Patch Compliance, Asset Summary)
- Remote Device Audio During Remote Control Sessions
- Third-Party Patch Status Visibility in Device Management
- "What's New" Announcements Panel in Portal
- Richer File Telemetry — 9 New Fields for Detection/Collection Rules (Enterprise)

Q3 2026

DELIVERED

AI & INTELLIGENT AUTOMATION

- Managed AI Agents in the Communication Client
- ShadowAI integration in Secure Internet Gateway (SIG)

SECURITY OPERATIONS (EDR/XDR)

- Additional EDR telemetry fields on the SOC Portal
- Bulk alert closure from Alert Search
- New Policy Management experience — Windows, macOS, Linux, Android and iOS, with import, export and clone

MDR & LOG MANAGEMENT

- New Log Parsers: Aruba HPE, AWS, Microsoft Audit Logs, WatchGuard Firewall, Printer Syslog and CNAPP

ENDPOINT SECURITY (XCS / CIS)

- Native macOS interface for XCS
- XCS Removal Tool
- Refreshed ITarian branding for the agent installation experience

IDENTITY & ACCESS

- IP-based (geolocation) login restrictions

SERVICE DESK & ITSM

- Ticket submitter identity in the Communication Client
- New "Open Chat" permission on the Device page
- Service Desk v2 inbox improvements
 - Search by email
 - Search by ticket number
 - "To" column
 - Waiting-time column
 - Assign-agent dropdown
 - Send Reply and Forward Email actions

AUTOMATION & SCRIPTING

- Shell and Bash scripting for Linux

ENDPOINT MANAGEMENT & DEVICE SUPPORT

- Linux monitors
- Mac monitors
- Network problem monitoring
- Linux Remote
- Windows ARM64 support for EXDR
- Windows 11 24H2 on ARM (EXDR)
- Intel x64 support for the new EXDR agent
- Automatic EXDR install, bulk
- Automatic EXDR install, auto-update
- EXDR Audit Dashboard
- Apple Business Manager integration
- Android geo-tracking in MDM
- Firewall-driver detection in EM profiles
- Categorized profile sections

FILE & SOFTWARE MANAGEMENT

- File group variables from Global Software Inventory

REPORTING

- Expanded Global Software Inventory CSV export
- Enhanced third-party application reports

RISK MANAGEMENT & AWARENESS

- Cyber Awareness Training
- Phishing Simulation
- SOC 2 gap template
- HIPAA Security gap assessment
- Free phishing simulation — first simulation free, up to 100 trainees
- Verify and restrict domains used for trainee accounts

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Q4 2026 SPOTLIGHT

Q4 SPOTLIGHT

New AI-Native MSP Platform

DELIVERED

PoV Membership

PLANNED

Client Security Plus Package

PLANNED

Q4 2026

PLANNED

COMMAND PLATFORM

- New AI-Native MSP Platform DELIVERED
- PoV Membership
 - Advanced Reporting, Phishing Simulation, Cyber Awareness Training, SIG
 - SASE & ZTNA
- Client Security Plus Package

ENDPOINT SECURITY (XCS)

- XCS ARM with containment Beta DELIVERED
- Ransomware-Proof Backup
- Linux whitelisting
- Identity Detection & Response (ITDR)

SERVICE DESK & ITSM

- Export in Service Desk v2
- Filter tickets by organization
- Service Desk v2 customizable report dashboard
- Service Desk v2 report enhancements
- Service Desk v2 automated follow-up emails
- Service Desk v2 filter by agent
- Service Desk v2 Jira integration
- Service Desk v2 scheduled tickets
- Service Desk v2 state column
- Service Desk v2 sticky action bar

ENDPOINT MANAGEMENT & DEVICE SUPPORT

- Device List filter DELIVERED
- Device List custom view DELIVERED
- Role assignment DELIVERED
- Procedure enhancements DELIVERED
- Breadcrumb context preservation DELIVERED
- Linux monitors with custom scripts DELIVERED
- "Latest Stable" label renamed to "Public" DELIVERED
- Screen recording with local storage DELIVERED
- Group assignment
- Multi-level device grouping
- Chat enhancements
- Desktop thumbnails in the Device List
- Profile Health Check enhancements

MDR & LOG MANAGEMENT

- Export MDR tickets DELIVERED
- Extended search scope on MDR tickets DELIVERED
- Fortigate log parser DELIVERED

GOVERNANCE, RISK & COMPLIANCE

- Auto GRC

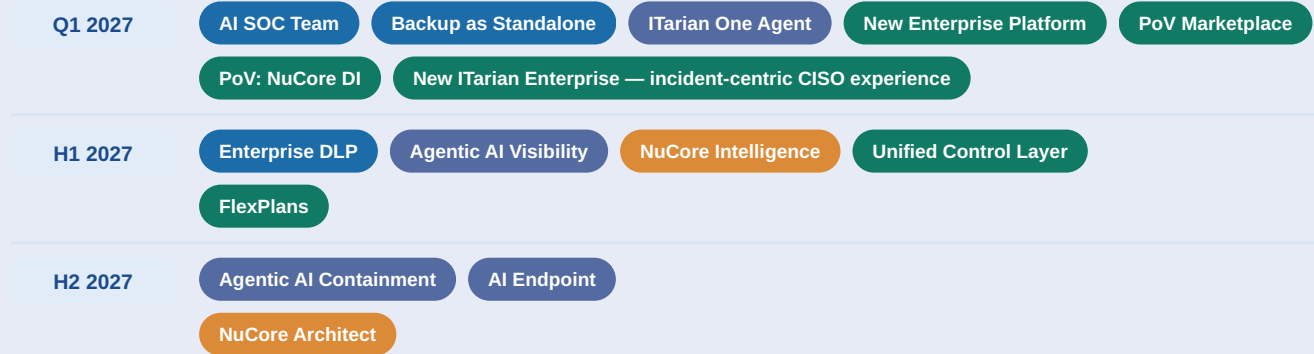
NuCore

- NuCore for MSPs — cloud applications, web applications and sites in the ITarian MSP platform DELIVERED
- NuCore Digital Infrastructure

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2027 OUTLOOK

PLANNED



● SECURITY ● AI ● NuCore ● COMMAND PLATFORM

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