RELEASE DATE:

20/12/2023

RELEASE NOTES

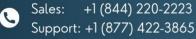## Version 8.4.0.0

INTRODUCTION

This document contains notes about the ITarian Platform release for 20 December 2023.

The release schedule will be as follows:

- Platform
  - US Region - Release will start on Wednesday 20th December 2023 at 1AM EDT
  - EU Region - Release will start on Thursday 21st December 2023 at 6AM BST
- Agents
  - All Regions - Release will start on Thursday 21st December 2023 at 1AM EDT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

ITARIAN PLATFORM

Portal (PSA)

New Features

- ITA-654 – 1 to 12 month report showing pie chart of device distribution added to "Custom Reports".
- ITA-655 – 1 to 12 month report showing pie chart of OS distribution added to "Custom Reports".

Endpoint Manager

PATCH MANAGEMENT (PM)

New Features

- Nothing for this release.

Improvements

- ITA-525 – OS Patching auto approval changes now recorded in audit log.

Bug-Fixes

- ITA-679 – Fixed bug with removed devices showing as "device removed" in Patch Management screens.
- ITA-702 – Fixed issue with bulk installation of patches not always adding to the queue.
- ITA-394 – Fixed issue where selecting "installed" or "not installed" does not filter the list of devices correctly.

DEVICE MANAGEMENT (RMM)

New Features

- ITA-130 – Linux Bash added to Remote Tools.
- ITA-117 – Remote Control app released for iOS allowing mobiles to connect to PC's.

- ITA-693 – Combined script to configure all web browsers added to library.
- ITA-712 – Script to change the Wi-Fi password on Windows OS.

Improvements

- ITA-648 – Remote Control app updated to support macOS 14.x.
- ITA-649 – Agent updated to support macOS 14.x.
- ITA-650 – Remote Control app updated to support Windows 11 23H2.
- ITA-651 – Agent updated to support Windows11 23H2.
- ITA-680 – Replaced predefined procedure "Restart the Communication Client" with latest version.
- ITA-705 – Removed support for older OSes.
    - Ubuntu 14, 16, 17, 19, 21
    - Debian 8, 9
- ITA-706 – Clearly updated the support page to show new OS information.

Bug-Fixes

- ITA-627 – Updated monitor "Malware Handled" to not trigger on quarantine failure.
- ITA-629 – Fixed bug with removed devices showing as "device removed" in Vulnerability Management screens.
- ITA-646 – Fixed issue with some agents updating higher than portal configuration.
- ITA-674 – Fixed issue with procedures not always sending results via email.
- ITA-690 – Fixed issue with agent still using a proxy server even after it has been disabled in the profile.
- ITA-704 – Fixed issue where offline monitor did not always trigger for all devices.
- ITA-408 – Fixed bug with removed devices showing as "device removed" or adding it's stats to the global software inventory.

MOBILE DEVICE MANAGEMENT (MDM)
Improvements

- ITA-665 – Agent updated to support iOS 17.

Service Desk (SD)
- Nothing for this release.

Total NOC Support (TNS)
- Nothing for this release.

Miscellaneous
- Nothing for this release.

XCITIUM PRODUCTS

Xcitium Client Security (XCS) / Xcitium Containment (XC)

Version 12.16 added to deployment options & release notes shown below.

New Features

- XCS should re-import TVL recreating LMDB due to DB fail.

Improvements

- Autoruns performance optimization.
- Refactoring LMDB.

Bug-Fixes

- cmdagent.exe 12.10.0.8697 started crashing suddenly on Windows 10 endpoint.
- XCS Autoruns Scans & Monitor feature detects .lnk file itself instead of target object.
- IE does not start via Widget on Windows 11.
- Login operation takes 5-10 minutes with AV real-time enabled.
- BP Monitoring with action "Terminate and Disable" removes files instead WMI autorun entries.
- BP Scan with action "Terminate and Disable" removes files instead WMI autorun entries.
- Cmdagent LMDB excessive writes.
- Boot Scan doesn't terminate embedded code autorun entries.
- "cmdagent.exe" is crashed and dump is present on win10x64.
- Handling of Autorun entry (if it created before the target app) works only after OS restart and continue working after the autoruns entry was disabled.
- Cis.exe crashes when Scan Results window was closed during Boot Scan (latest part of Quick scan).
- Chained launch of cmd and powershell takes several minutes.
- CCS detects new network zone after each logon if automatic zone creation is disabled.

MSSP Platform / Security Operations Centre (SOCaaP)
- Nothing for this release.

Miscellaneous
- Nothing for this release.