RELEASE DATE:

18/09/2024

RELEASE NOTES

Version 9.3.0.0

INTRODUCTION

This document contains notes about the ITarian Platform release for 18 September 2024.

The release schedule will be as follows:

- Platform
  - US Region - Release will start on Wednesday 18th September 2024 at 1AM EDT
  - EU Region - Release will start on Thursday 19th September 2024 at 6AM BST
- Agents
  - All Regions - Release will start on Thursday 19th September 2024 at 1AM EDT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

ITARIAN PLATFORM

Portal (PSA)

Bug-Fixes

- CODEV-11859 – 2FA SMS not sent to +44 (UK) phone numbers.
- CODEV-12461 – Custom Reports was not always working via SSO.

Endpoint Manager

PATCH MANAGEMENT (PM)

New Features

- CODEV-12101 – Web Based Remote Desktop.

DEVICE MANAGEMENT (RMM)

Improvements

- CODEV-12323 – Ability to configure Remote Tools for macOS through profiles.

Bug-Fixes

- CODEV-10276 – Unable to update AV DB, Agent or XCS to latest version while using local package distribution among clients in the same network.
- CODEV-11909 – Resolved issues with license access to certain RMM features.

MOBILE DEVICE MANAGEMENT (MDM)

Improvements

- CODEV-10289 – Support for Android 14.
- CODEV-12621 – Removed support for iOS 12, 13 and 14.

Bug-Fixes

- CODEV-12620 – Loop where Android app asking for "Allow accessibility service" resolved.

Service Desk (SD)

New Features

- Nothing for this release.

Improvements

- Nothing for this release.

Bug-Fixes

- CODEV-12074 – Fixed issue that allowed deletion of the systems inbuilt email.
- CODEV-12070 – Fixed random issue with some tenants having SDv2 crash.
- CODEV-12092 – Fixed issue that allowed unverified users to create tickets even when SDv2 configured not to allow this.
- CODEV-12103 – Not all ticket status changes are saved.
- CODEV-12416 – Authentication timeout sync issues with platform.

Miscellaneous

- CODEV-12102 – Add Turkish region and servers.

XCITIUM PRODUCTS

Xcitium Client Security (XCS) / Xcitium Containment (XC)

- Nothing for this release.

MSSP Platform / Security Operations Centre (SOCaaP)

- Nothing for this release.

Email Protection

- Coming Soon.

Web Protection

- Coming Soon.

Miscellaneous

- Nothing for this release.