

Currently can't be migrated:
Dome components partially available at US environment. If you are using ANY cDome components (except for cDome Shield and SWG) select "Yes" to that question in our questionnaire and we will reach out again when a complete migration is possible. At that time we will migrate all your Comodo products at once.
Will migrate with NO action required on your part:
cDome Shield
cDome SWG
C1 Portal
Service Desk
Endpoint Manager (core)
Endpoint Manager (file rating)
Endpoint Manager (containment)
Endpoint Manager (device control)
Endpoint Manager (certificates)
Endpoint Manager (android devices)
Endpoint Manager (windows devices)
Endpoint Manager (android/iOS stores)
Will migrate with ACTION required on your part (see after the migration process below column)
Endpoint Manager (procedures)
Endpoint Manager (monitorings)
Endpoint Manager (alerts)
Cannot migrate:
Endpoint Manager (mac OS/iOS devices) - Due to an Apple limitation these devices cannot be migrated they will need to be re-enrolled. This is an Apple limitation.

Data not migrated:
Endpoint Manager (notifications) - Historical data cannot be migrated.
Historical data will not be migrated. The server will be updated via patch data sent from the endpoints. Logs will not be migrated.
Endpoint Manager (patch mgmt.)
Endpoint Manager (3rd party patch mgmt.)
During the migration process:
The portal side will be under maintenance mode, therefore it will not be available for C1 staff members. <b>Migration time period - average 8-10 hours, depends on customer size.</b>
The enrolled devices will continue to work properly according to their last settings.
After the migration process:
The Communication Client (CC) service must be restarted in order for the procedures, monitors, and alerts to continue to work properly and in order for the patch management data (OS/3rd party) to be sent to the new server.

For planning purposes, please also provide several times/dates for the migration that would be convenient to you:

C1 Admin Account email:

Phone number:

Time Zone:

Convenient Time/Dates:

Number of Endpoints you planned to manage in Endpoint Manager (EM):

Currently using cDome (yes/no):

Company name: