



COMODO

Creating Trust Online®

Comodo ONE

IT Operating Platform

May 2018 Release

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Introduction

This document contains detailed notes about the Comodo One May 2018 release, scheduled to go live Saturday 5th May 2018 (05/05/2018). The release is expected to take 4 hours to deploy, during which time Comodo One will be in maintenance mode.

Important Notice! - New version of Comodo Client Security will be released at 10th May 2018 (05/10/2018).

IT and Security Manager

New Features

- 'Windows Application Store' – New library of 'must-have' software to improve productivity, communication and media management. All the apps your users need in one place.

Software is the backbone of any computer network. Whether you've just enrolled a new endpoint or reinstalled Windows, one of the first things you'll likely do is install all sorts of useful programs. Deploying software to endpoints is not an easy task. IT admins must research and download the packages then distribute and install them on target endpoints. It can become an impossible task to keep up even with only a few hundred machines. The latest version of ITSM makes this job far easier for you.

The new Windows store ('Application Store' > 'Windows Application Store') is a one-stop repository of over 300 popular Windows applications. Examples include Wireshark, Trillian, WinZip, Adobe Acrobat, CCleaner, KeePass, Firefox, Thunderbird, Skype, VLC and many more. Once you have made your selection you can instantly install them on managed devices, saving you time over traditional workflows.

Features include:

- Install selected applications on managed devices.
- Install a specific software version on selected endpoints.
- View software information and available versions
- View devices on which a particular software is installed.
- Filter available applications by category. For example, by 'Utilities', 'Messaging', 'Online Storage', 'Browsers', etc

Of course, we will be adding new applications to this list regularly to provide ever more value to our users. Know of a good app you think should be in the list? Don't hesitate to make your suggestion on our community forum.

You can find the wiki for this feature [here](#)

Improvements

- Enhanced audit logging with the ability to track actions on the 'Antivirus' and 'Current Malware List' pages. Audit logs now contain full details when a scan is run on an endpoint or malware is quarantined by admin.

You can find the wiki for this feature [here](#)

- Added 'Download Server' options in 'Updates' section of a profile ('Configuration Templates' > 'Profiles' > open a profile). The new option lets you set up an internal staging server to distribute Comodo Client - Communication updates. This helps reduce inbound network traffic in networks of all sizes.

You can find the wiki for this feature [here](#)

- Enhanced audit logging with the ability to track updates to procedures. When a procedure is run on an endpoint, you can now see execution details and go directly to device details via a link in the logs.

You can find the wiki for this feature [here](#)

- Improved ITSM device details section to support device names that are longer than 15 characters.
- Improved 'Support Web site' text field on rebranded Comodo Client - Communication system tray menu to support up to 90 characters
- Improved 'Support Email' text field on rebranded Comodo Client - Communication system tray menu to support up to 70 characters

You can find the wiki for this feature [here](#)

- Improved global patch inventory page. Admins can now sort global patch management inventory by clicking "Not Installed" and "Installed" columns. This useful addition allows customers to identify pending patches and install them as required.

You can find the wiki for this feature [here](#)

- You can now export data from the following ITSM pages:

Device List

Patch Management - Operating System

- Exported data will be available in 'Dashboard' > 'Reports' as a new report. In the following months we will implement this functionality on all table views (device list, antivirus etc.).

You can find the wiki for this feature [here](#)

- Added External IP Address of Windows Devices under Device Details > Summary section.

Comodo Client Security

Important Notice! - New version of Comodo Client Security will be released at 10th May 2018 (05/10/2018).

New Features

- ELAM compatibility. Upcoming versions of Windows 10 require all applications to be compatible with Windows ELAM technology (Early Launch Anti-Malware). We have completed the required updates to CCS, ensuring a hassle-free transition for your endpoints when ELAM is rolled out.

Improvements

- Faster and smoother CCS experience. CCS file rating has been optimized to decrease the time it takes to check file rating. This means your applications will open faster while still enjoying the security provided by the rating system.
- Improved stability and security. We have increased the security framework around CCS and its processes. By better protecting CCS itself, we improve its ability to provide protection and stability to the rest of the managed endpoint.
- Increased performance. Comprehensive design improvements mean that CCS resource consumption is now lower than ever. Your endpoints will become nimble and quicker while still benefiting from the robust protection delivered by CCS.

Bug Fixes

- Fixed issue whereby some Windows components were being contained by CCS.
- Fixed issue where applications launched slowly for some users when containment is enabled.

Service Desk

New Features

- Default charging model. New way of managing asset rates from a single screen with default charging model. You could reach the wiki of this feature from [here](#).
- Service Types are now shown in cost and time log reports. You can now view service types in one glance on these reports.
- New items recorded in audit logs:
 - Changes to company information
 - Edits to knowledgebase settings
 - Edits to email settings
 - Changes to system preferences

- You could reach wiki of this feature from [here](#).

Improvements

- Optimizations to the email send cycle implemented in order to increase the efficiency of the sent emails from Service Desk.
- Dynamic form structure is improved to make custom forms more reliable with using variables.
- Monitored items added to ticket fetching to capture and prevent delays for incoming e-mails to Service Desk

C1 Portal

New Features

- Added Dome Antispam Trial to the C1 App store. Go ahead - try Dome Antispam for free!
- Dome Firewall Central Manager is now an integrated module. You can now find this module in the 'Applications' menu.
- The C1 interface design is now responsive. You can now see the same C1 design on your tablet or mobile that you see on your desktop.
- Added 'Region Based User Registration' to our sign up page. Your portal will be created based on the region you select.

Improvements

- Improvements to interfaces for account details, features tabs, acronis account activation, event editing parameters and account actions.
- 2nd field of street address is no longer mandatory in forms.
- Improved request response logging
- MSP list migration has been implemented
- CAM account migration has been implemented
- APA_objectlist migration has been implemented

C1 Tools

New Features

- Additions to the Comodo Network Assessment tool. We recently started working on a redesign of Comodo Network Assessment Tool. In the meantime, we have added some feedback tools to the current product so you can help shape the new version:

User Feedback Form – We need your input to help us redesign the network assessment tool.

This form allows you to:

- Indicate whether you are satisfied with the existing tool
- Provide detailed comments/suggestions about the product

Optional Update Form - Will inform you when we release the new version within the application. You can choose to update or keep using the existing tool.

APPENDIX-1

New Client Versions:

- Windows Client - Communication 6.17.11191.18031
- Windows Client - Security 10.4.0.6651
- Windows Remote Control 6.17.11325.18031
- macOS Client - Communication 6.17.10831.18031
- macOS Remote Control 6.17.11326.18031