Adding a Device to RMM

1. Go to Administrator Console application in your server-computer

RMM Administration Console	
	ABOUT HELP
Sign in	
Please enter user name!	
Please enter password	
Forgot your password?	
Remember my username and password <u>Forget me</u>	
SIGN IN CANCEL	
Don't have an account? <u>Sign up</u>	

- 2. Login with your Comodo ONE Credentials
- 3. Click 'Add Device' link then a pop-up form appear

RMM Administration Console 5.13.354762.61	10 Long 100) ×
					3		Available	ABOUT	HELP
Devices 🔻		All(7) Offline(6) N	ot Compliant(0) In Sess	ion(1)		En	ter keyword		P
Company/Site/Hostname Operating system	Device type	Logged user	Internal IP	External IP	Compliant	Applied policy name	Description	Action	
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Star Team									
Company1									
	Manage companies Manage sit	es Add device	Remove Refresh	Apply Policy	Run Procedure				

- 4. There are multiple methods of creating RMM agent package
 - a. With an 'Invitation code'
 - i. Click Create Invitation Code button
 - ii. Follow the instructions on the screen

Devices 🔻				Enter keyword	2				
Company/Site/Hostname	Operating system	Logged	l user	Internal IP	External IP	Compliant	Applied policy name	Description	Action
4 Rmm			(
▲ Default site			Add device						
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CHNW7HP64	Windows 7 Home Premium - x64	chnw7	Select company:			N/A	N/A	Test windows 7 64bit	🖞 Unavailable
USNJMA073	Windows 7 Professional - x64	сомо	Rmm		•	No	Workstation monit	My Station	🖫 Unavailable
CHNW7ENT64	Windows 7 Enterprise - x64	CHNW	Default site		ADD SITE	N/A	N/A	Patch machine window	🖕 Unavailable
T03-W7-32BIT-PC	Windows 7 Professional - x86	T03-W	License Type:			N/A	N/A	checker	🖫 Unavailable
			OS name: Windows Invitation method: Invitation code Invitation code: 0003 A free license has be can connect to you l at The license will remain Invitation code: 0003 The license will remain Invitation code: 0003 Invitation code: 0003 Invit	Emai Link 118 energenerated on your by entering the followin ain valid next 24 hours.	behalf. The client ng invitation code				

b. Select tab 'Email'

- i. Fill email address
- ii. Click 'Email Invitation Code' button
- iii. Check inbox of the email account

Devices 🔻			All(5) Offline(5) I	Not Compliant(1)	In Session(0)			Enter keyword	2
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CHNW7HP64	Windows 7 Home Premium - x64	chnw7	Select company:			N/A	N/A	Test windows 7 64bit	🙄 Unavailable
USNJMA073	Windows 7 Professional - x64	сомо	Rmm Salact sites		•	No	Workstation monit	My Station	🕒 Unavailable
CHNW7ENT64	Windows 7 Enterprise - x64	CHNW	Default site		ADD SITE	N/A	N/A	Patch machine window	🖺 Unavailable
T03-W7-32BIT-PC	Windows 7 Professional - x86	T03-W	License Type:			N/A	N/A	checker	🕒 Unavailable
			OS name: Windows Invitation method: Invitation code Eff Invitation code Eff Invitation link has been by opening the invitati and run the client appl The license will remain 	nal Link generated on your to and over email to The client c on link into a web br ication. valid next 24 hours.	vehalf. An an connect to you owree, download				

c. Select tab 'Link'

- i. Click 'Create Invitation Link'
- ii. Link has been displayed on the tab

Devices 🔻			All(5) Offline(5) N	Not Compliant(1)	In Session(0)			Enter keyword	Q
Company/Site/Hostname	Operating system	Logged use	2r	Internal IP	External IP	Compliant	Applied policy name	Description	Action
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 Default site 			Add device		×				
CHNW7ENT64	Windows 7 Enterprise - x64	CHNW	Test device			N/A	N/A	Purushoth Computer	🖞 Unavailable
CHNW7HP64	Windows 7 Home Premium - x64	chnw7	Select company:			N/A	N/A	Test windows 7 64bit	🙄 Unavailable
USNJMA073	Windows 7 Professional - x64	сомо	Rmm Select site:			No	Workstation monit	My Station	🙄 Unavailable
CHNW7ENT64	Windows 7 Enterprise - x64	CHNW	Default site		ADD SITE	N/A	N/A	Patch machine window	🖫 Unavailable
T03-W7-32BIT-PC	Windows 7 Professional - x86	T03-W	License Type:			N/A	N/A	checker	🕒 Unavailable
			Windows invitation method: Invitation method: Invitation link: Afree license has been r can connect to you by o browser, download and The license will remain v	enal Link generated on your b pening the invitation in the client and valid next 24 hours.	chaif. The client link into a web	(1)			

Download RMM agent package

- 1. If 'Invitation Code' preferred
 - a. Go to www.joincomodo.com
 - b. Enter the code generated
 - c. Downloading of agent file is being started
- 2. if 'Email' option preferred
 - a. Go to inbox
 - b. Click the link in the mail
 - c. Downloading of agent file is being started
- 3. If 'Link' option preferred
 - a. Go to the link generated
 - b. Downloading of agent file is being started

Install RMM agent

- 1. Double click the downloaded file
- 2. Complete the steps being asked when clicks next button on each screen



Check RMM agent

1. Check whether the RMM agent starts itself automatically If it didn't start automatically, you can start it from agent computer desktop.



