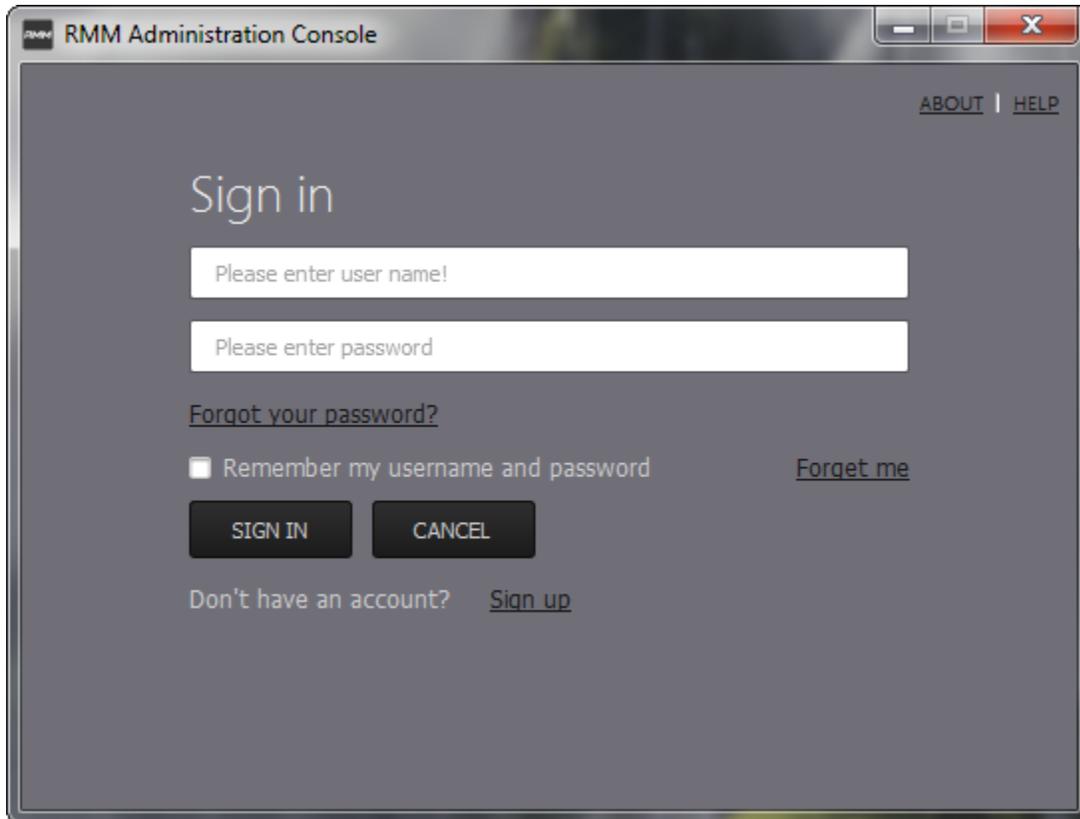
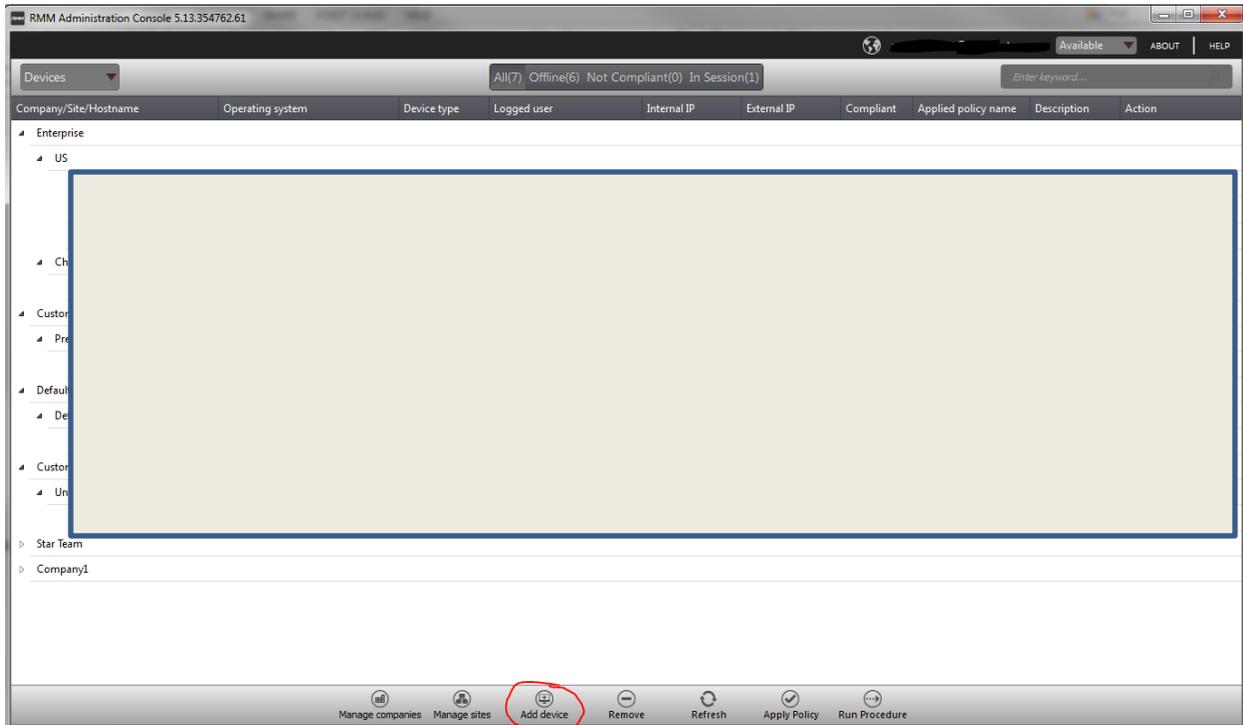


Adding a Device to RMM

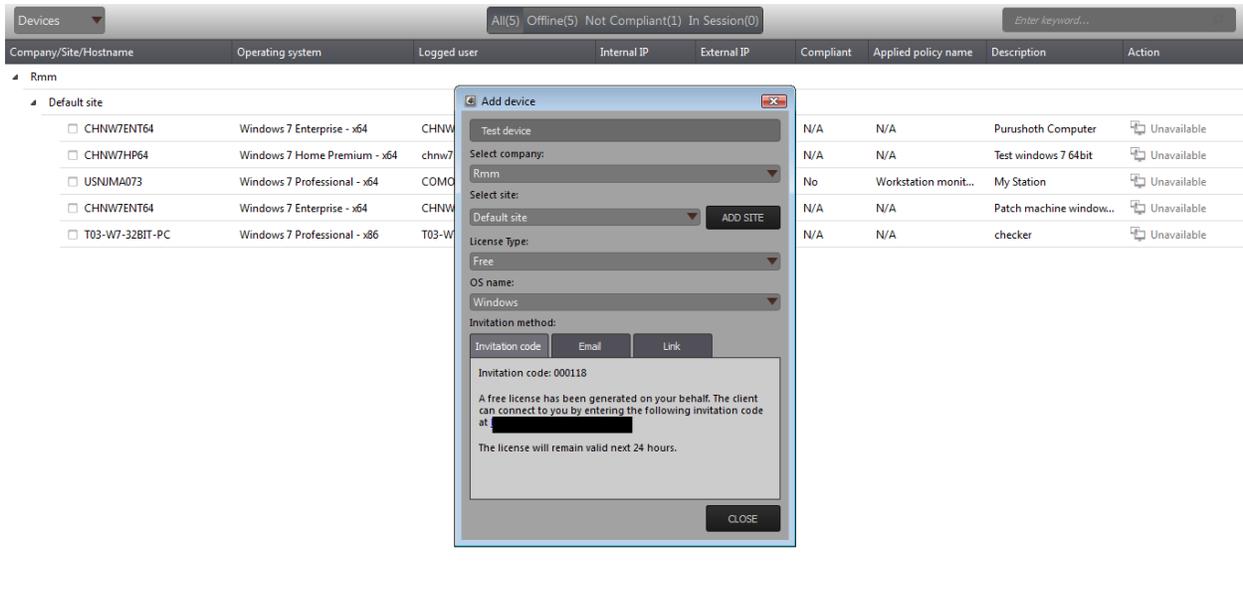
1. Go to Administrator Console application in your server-computer



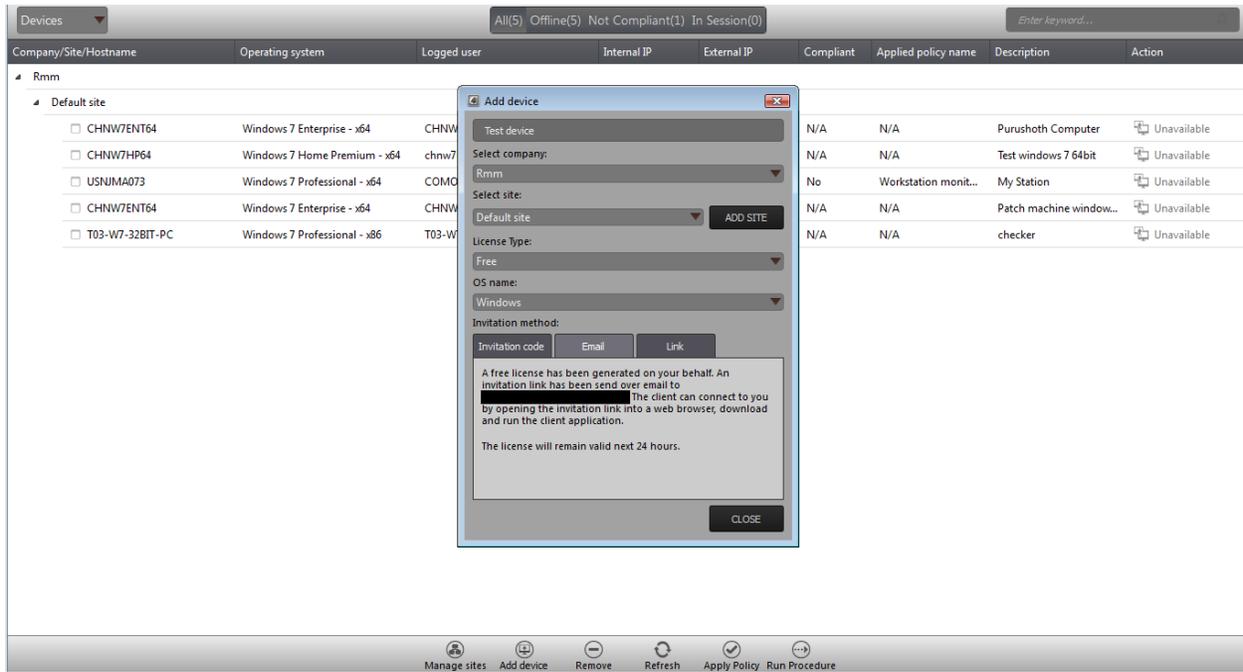
2. Login with your Comodo ONE Credentials
3. Click '**Add Device**' link then a pop-up form appear



4. There are multiple methods of creating RMM agent package
 - a. With an 'Invitation code'
 - i. Click **Create Invitation Code** button
 - ii. Follow the instructions on the screen



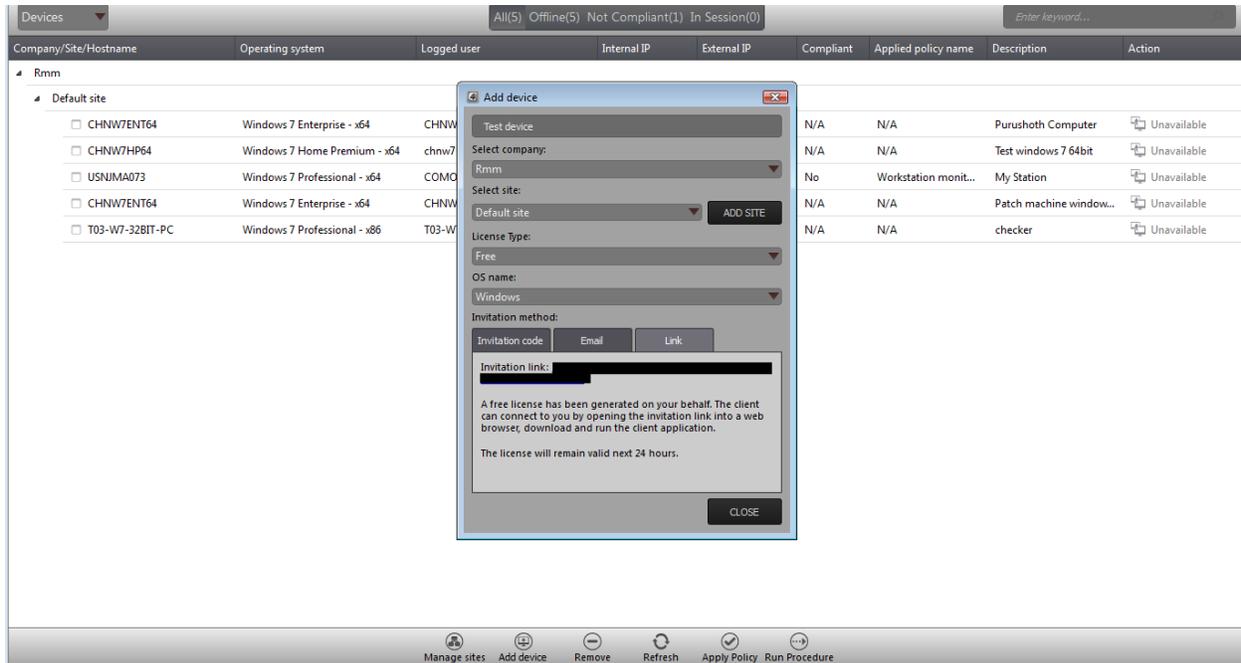
- b. Select tab 'Email'
 - i. Fill email address
 - ii. Click 'Email Invitation Code' button
 - iii. Check inbox of the email account



The screenshot displays a management interface with a table of devices and an 'Add device' dialog box. The table lists devices with columns for Company/Site/Hostname, Operating system, Logged user, Internal IP, External IP, Compliant, Applied policy name, Description, and Action. The 'Add device' dialog box is open, showing configuration options for a device. The dialog box includes fields for Test device, Select company (Rmm), Select site (Default site), License Type (Free), OS name (Windows), and Invitation method (Email or Link). A message in the dialog box states: "A free license has been generated on your behalf. An invitation link has been send over email to [redacted]. The client can connect to you by opening the invitation link into a web browser, download and run the client application. The license will remain valid next 24 hours." The dialog box also has a 'CLOSE' button.

| Company/Site/Hostname | Operating system | Logged user | Internal IP | External IP | Compliant | Applied policy name | Description | Action |
|-----------------------|------------------------------|-------------|-------------|-------------|-----------|----------------------|-------------------------|-------------|
| CHNW7ENT64 | Windows 7 Enterprise - x64 | CHNW | | | N/A | N/A | Purushoth Computer | Unavailable |
| CHNW7HP64 | Windows 7 Home Premium - x64 | chnw7 | | | N/A | N/A | Test windows 7 64bit | Unavailable |
| USNJMA073 | Windows 7 Professional - x64 | COMO | | | No | Workstation monit... | My Station | Unavailable |
| CHNW7ENT64 | Windows 7 Enterprise - x64 | CHNW | | | N/A | N/A | Patch machine window... | Unavailable |
| T03-W7-32BIT-PC | Windows 7 Professional - x86 | T03-W | | | N/A | N/A | checker | Unavailable |

- c. Select tab 'Link'
 - i. Click 'Create Invitation Link'
 - ii. Link has been displayed on the tab

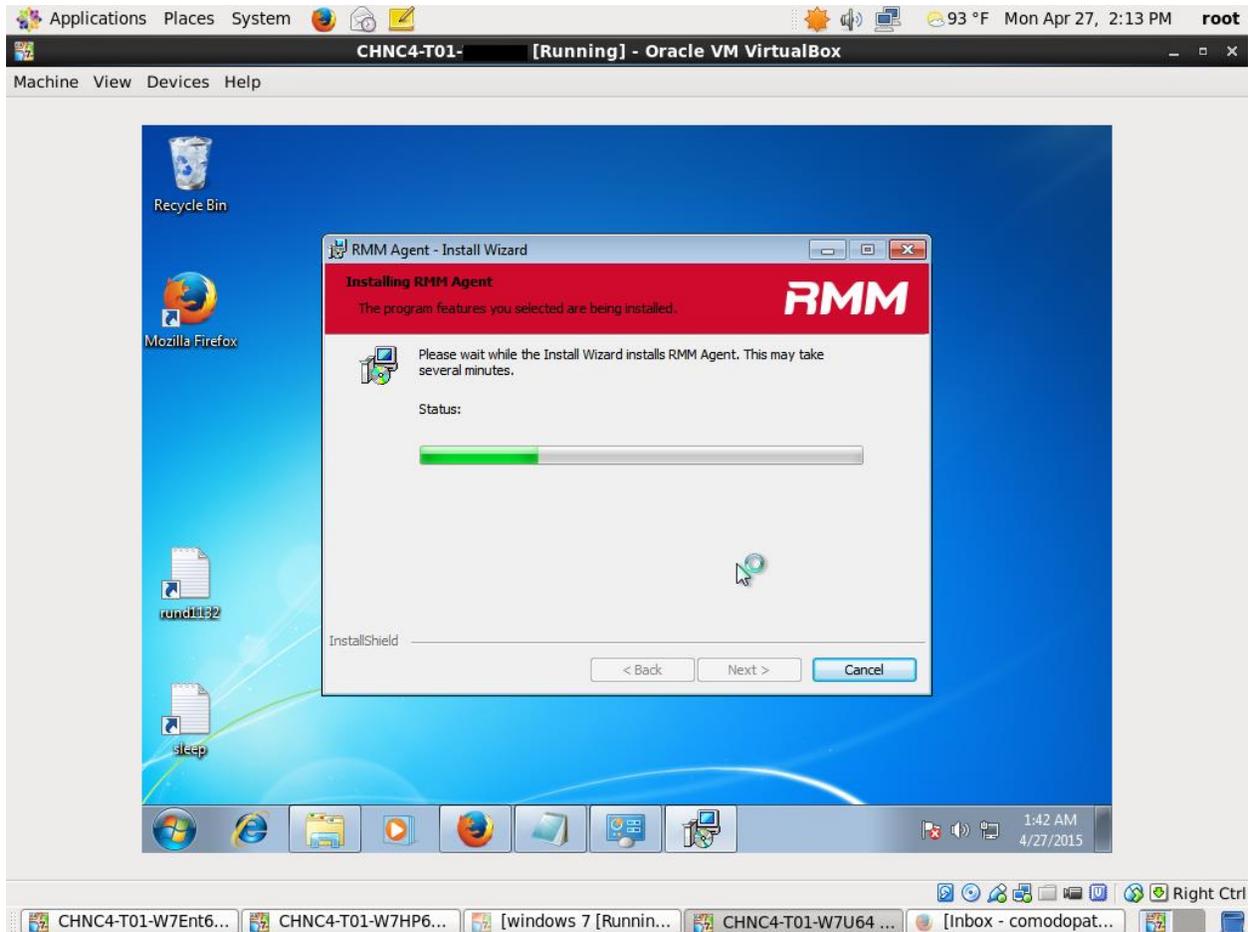


Download RMM agent package

1. If 'Invitation Code' preferred
 - a. Go to www.joincomodo.com
 - b. Enter the code generated
 - c. Downloading of agent file is being started
2. if 'Email' option preferred
 - a. Go to inbox
 - b. Click the link in the mail
 - c. Downloading of agent file is being started
3. If 'Link' option preferred
 - a. Go to the link generated
 - b. Downloading of agent file is being started

Install RMM agent

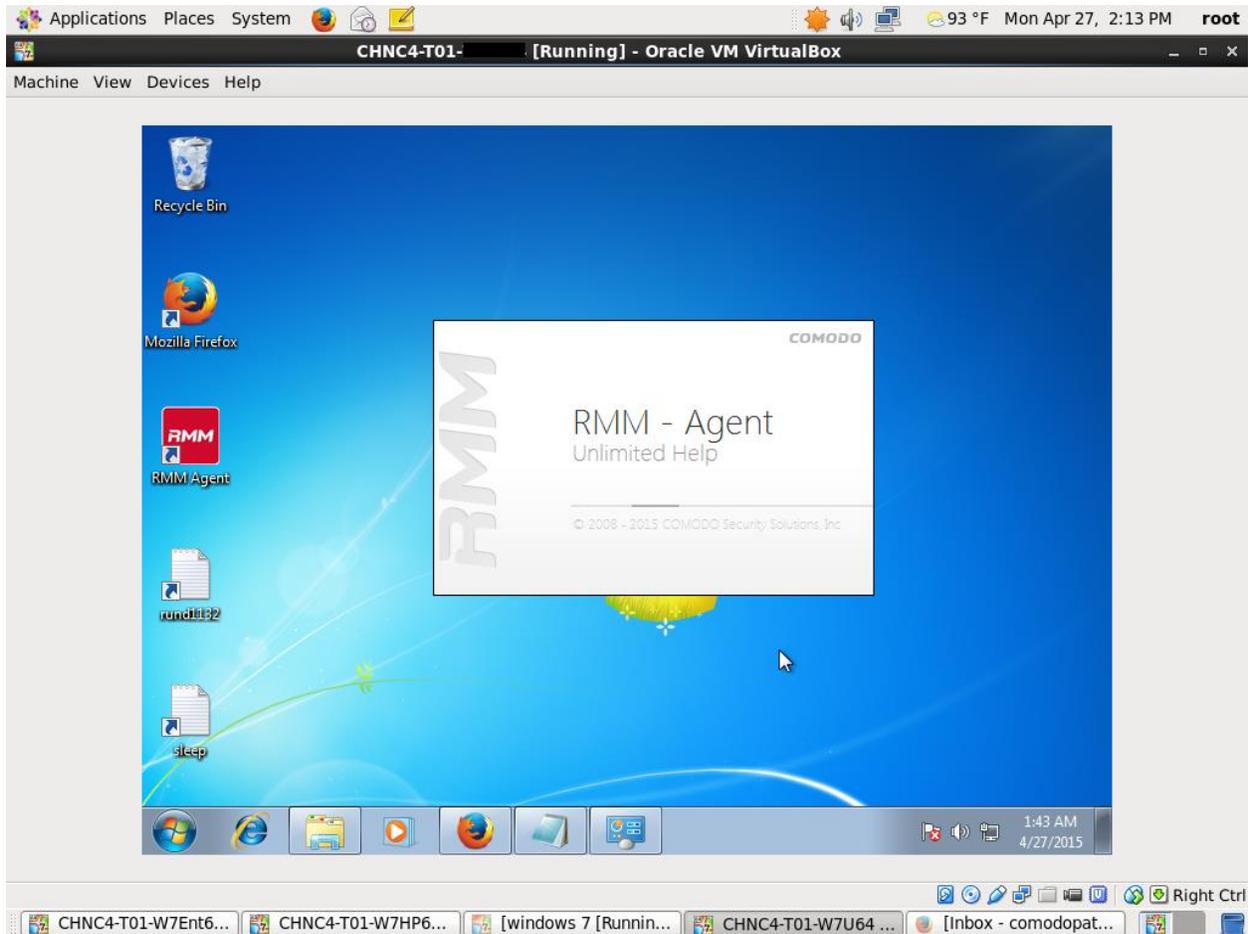
1. Double click the downloaded file
2. Complete the steps being asked when clicks next button on each screen



Check RMM agent

1. Check whether the RMM agent starts itself automatically

If it didn't start automatically, you can start it from agent computer desktop.



Recycle Bin

Mozilla Firefox

RMM Agent

round1132

sleep

RMM - Agent

HOME HISTORY ABOUT | HELP

Connected! Checking your license...

Type your issue or the invitation code here!

Send

1:43 AM 4/27/2015