

Browser addon Manager

Browsers have addons to display web content properly like java, flash, etc. Inappropriate addons are programmed to malicious activity. Thereby, computers become more vulnerable and less efficient.

Comodo RMM provides all necessary tools to troubleshoot customer computers. Browser Addons Manager in RMM helps to keep track of installed addons and settings of different browsers. Administrator can remove unwanted addons and settings in the respective browsers. Let us see how to use this.

Precondition

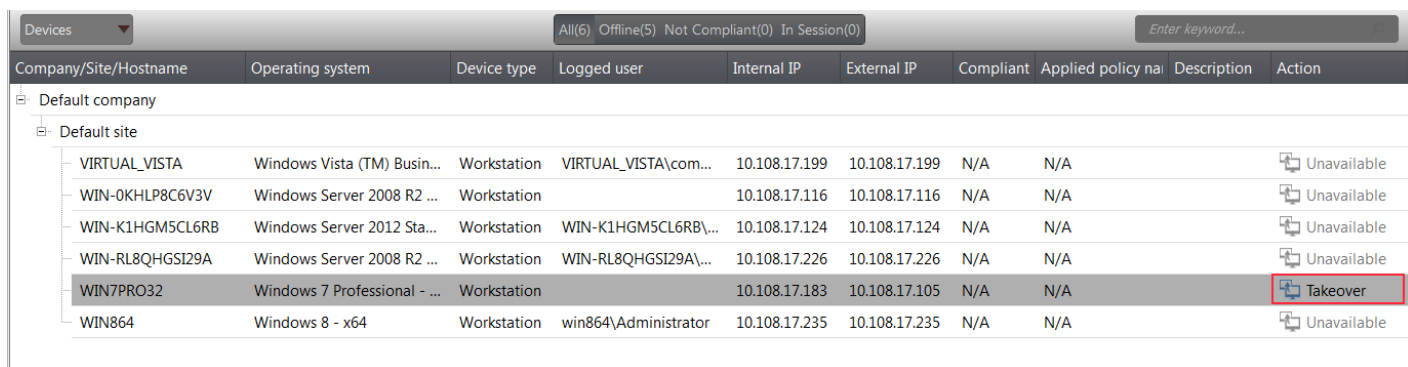
Customer devices should have been added to RMM.

1. Login into RMM

Login using username and password.

2. Establish session with endpoint

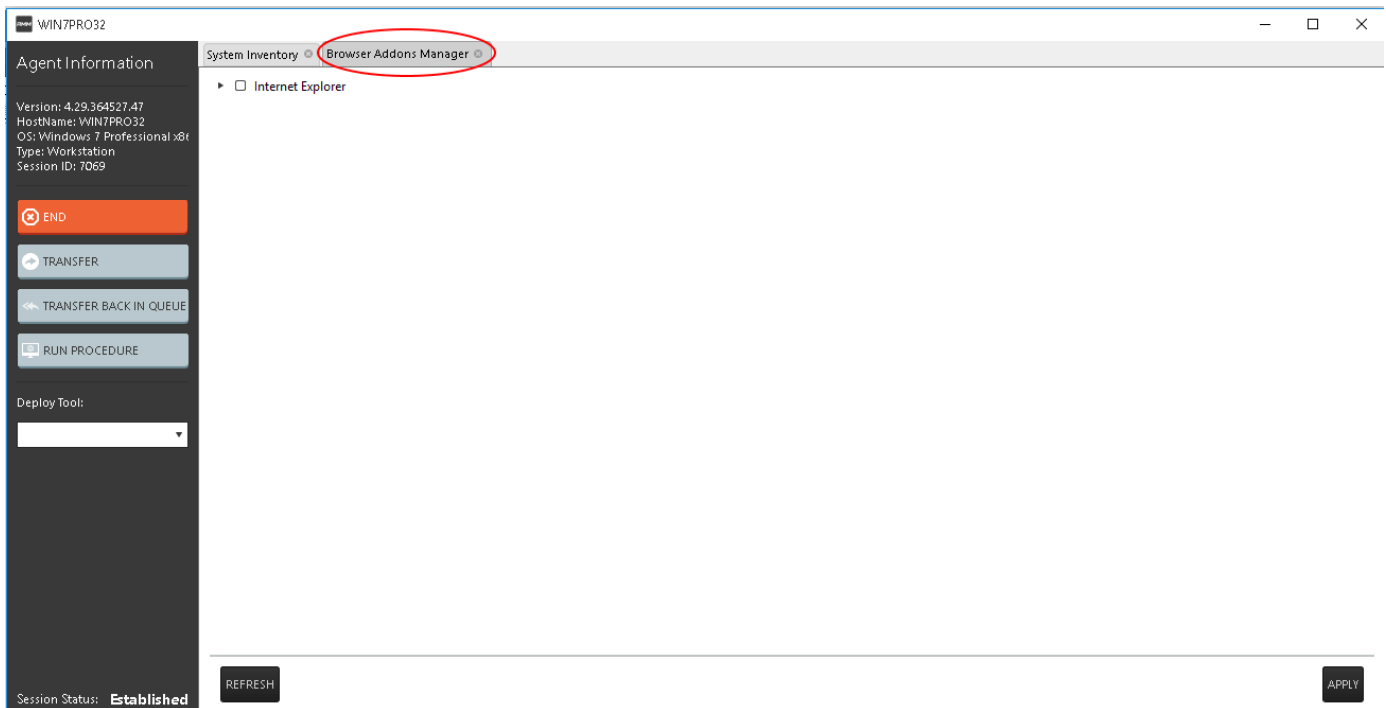
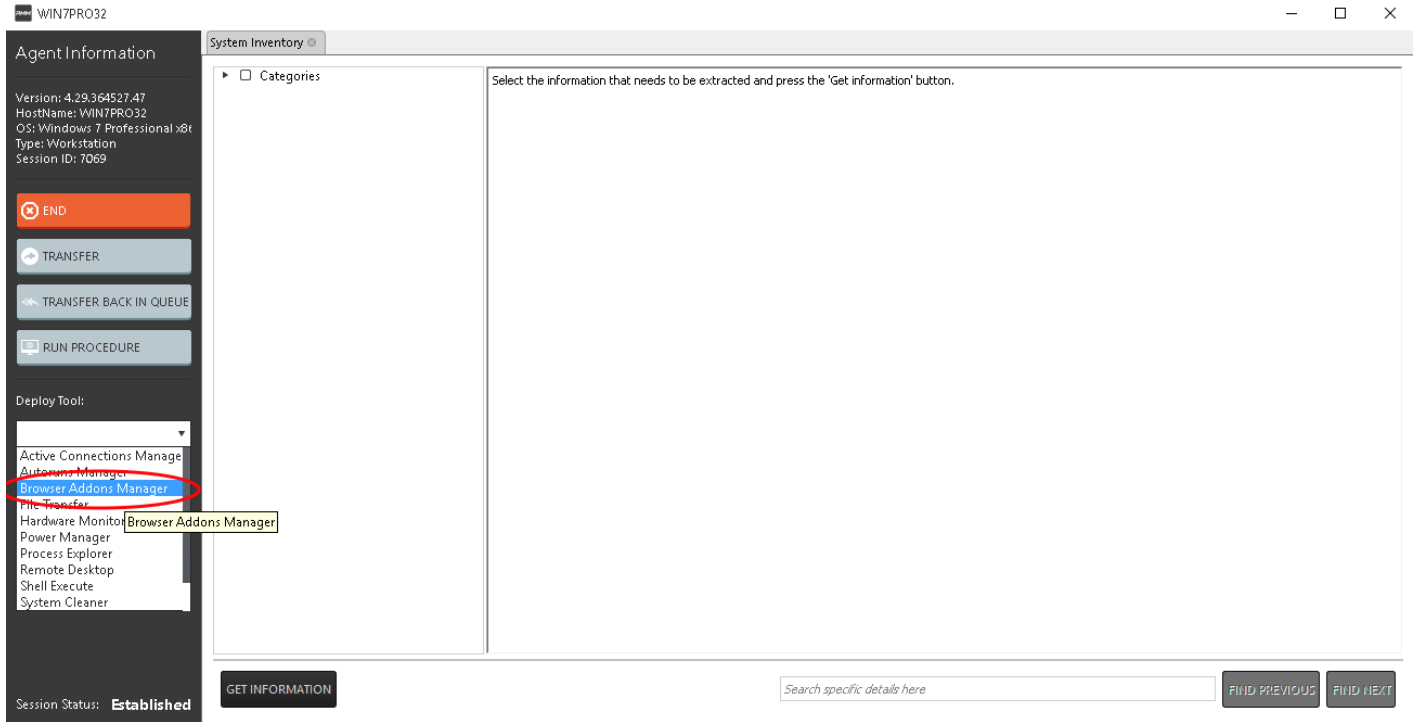
Click 'Takeover' button in the endpoint shown under 'Devices' tab to connect remote session with customer.




Company/Site/Hostname	Operating system	Device type	Logged user	Internal IP	External IP	Compliant	Applied policy na	Description	Action
Default company									
Default site									
VIRTUAL_VISTA	Windows Vista (TM) Busin...	Workstation	VIRTUAL_VISTA\com...	10.108.17.199	10.108.17.199	N/A	N/A		Unavailable
WIN-0KHLP8C6V3V	Windows Server 2008 R2 ...	Workstation		10.108.17.116	10.108.17.116	N/A	N/A		Unavailable
WIN-K1HGM5CL6RB	Windows Server 2012 Sta...	Workstation	WIN-K1HGM5CL6RB\...	10.108.17.124	10.108.17.124	N/A	N/A		Unavailable
WIN-RL8QHGS129A	Windows Server 2008 R2 ...	Workstation	WIN-RL8QHGS129A\...	10.108.17.226	10.108.17.226	N/A	N/A		Unavailable
WIN7PRO32	Windows 7 Professional - ...	Workstation		10.108.17.183	10.108.17.105	N/A	N/A		Takeover
WIN864	Windows 8 - x64	Workstation	win864\Administrator	10.108.17.235	10.108.17.235	N/A	N/A		Unavailable

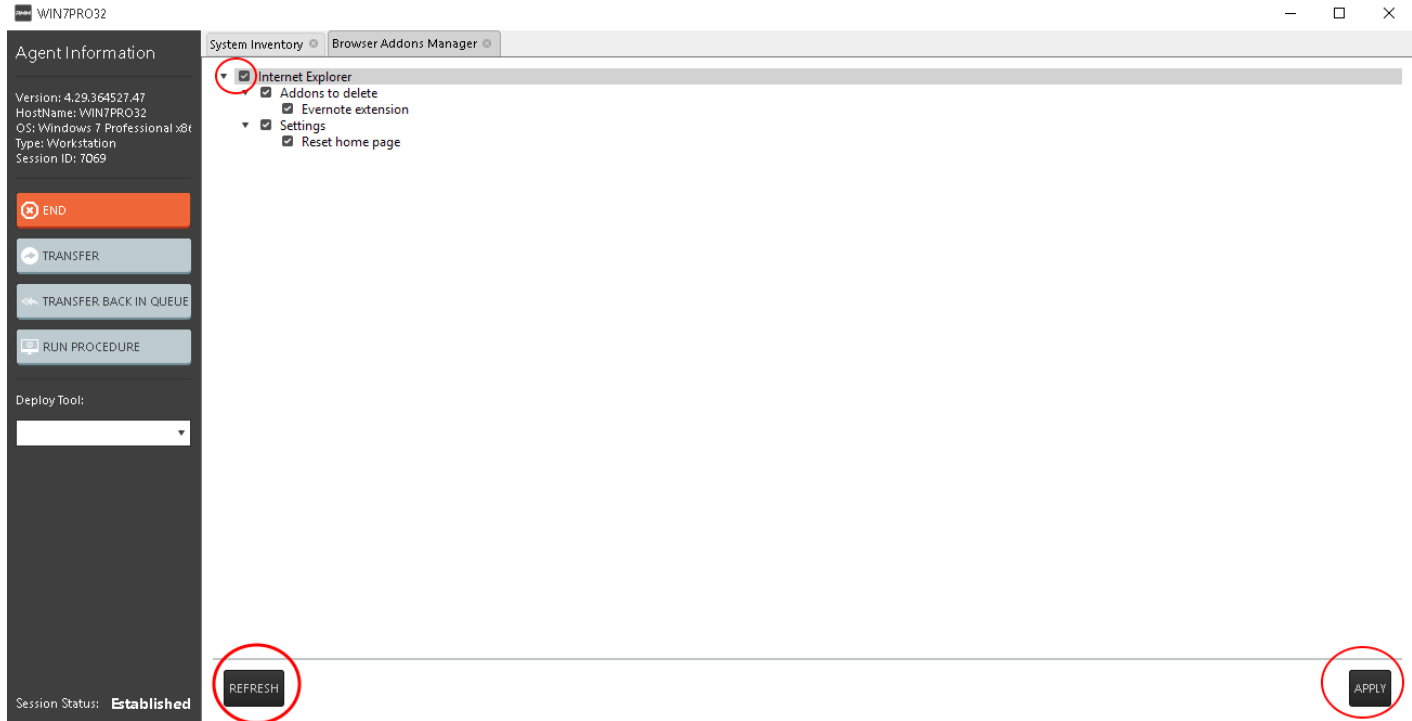
3. Deploy Browser Addons Manager

Click 'Browser Addons Manager' from the drop down options shown under deploy tool to deploy browser addons manager in the support session window.



4. Manage addons and settings

- Click **REFRESH** button to update browser details.
- Click  button to expand to view browser addons and settings.
- Select addons, settings and click **APPLY** button to remove.



Items removed will be displayed in the log as below,

