RELEASE DATE:

22/03/2023

RELEASE NOTES

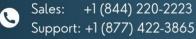**Version 8.1.0.0**

Introduction

This document contains notes about the ITarian Platform release for 22 March 2023.

The release schedule will be as follows:

- Platform
    - US Region - Release will start on Wednesday 22nd March 2023 at 1AM EDT
    - EU Region - Release will start on Thursday 23rd March 2023 at 6AM GMT
- Agents
    - All Regions - Release will start on Thursday 23rd March 2023 at 1AM EDT

The release is expected to take 30 minutes to deploy, during that time the platform will be under maintenance mode, where you may observe minor glitches. If you observe any issues, please feel free to share with us.

ITarian Platform

Portal

- N/A.

Endpoint Manager (EM)

Patch Management (PM)

- N/A.

Device Management (RMM)

New Features

- ITA-303 – Chat functionality added to Agent and Endpoint Manager. This will not be enabled by default, to have this enabled please raise a support ticket requesting it's activation.
- ITA-312 – Ability to see a thumbnail of the end users Windows based device inside Endpoint Manager.
- ITA-312 – Ability to see a thumbnail of the end users MacOS based device inside Endpoint Manager. [BETA Function]
- ITA-314 – Function to record the screen of your Remote Desktop connection and save it to your local device.
- ITA-121 – When using Remote Desktop and connecting to a Windows device you can enable "Curtain" / Blackout mode to block the screen, keyboard and mouse.

Improvements

- ITA-144 – Network Management to now support OIDs via SNMP for network monitoring / alerts.

Bug-Fixes

- ITA-381 – When closing Remote Desktop, it has been fixed so it no longer makes a session debug file on desktop.
- ITA-395 – When device is in maintenance window, procedures could have run multiple if agent crashed due to execution state being lost.

Mobile Device Management (MDM)
New Features

- ITA-37 – MDM application now supports Android 13.
- ITA-38 – MDM application now supports Android 13 KNOX.

Service Desk (SD)
Bug-Fixes

- Fixed issue with SDv2 Language to Portal sync, was not always working.

Total NOC Support (TNS)
Improvements

- Improvements to signup screen / process.
- General usage and setup improvements.

Miscellaneous

- Technology Assessment Platform (TAP) is in Beta labs.
- Database tweaks to improve the performance of Endpoint Manager.
- Fixed the issue of not showing information from Acronis data usage on the portal.

Xcitium Products

Comodo Client Security

New Features

- Ability to limit resource usage of Xcitium Client Security processes from Endpoint Manager.
- Ability to clean up automatically generated HIPS & Firewall rules on the agent via Endpoint Manager.
- Support for Ubuntu 22.x

Improvements

- File info page in Endpoint Manager to display more detailed file information for firewall events.

Bug-Fixes

- Fixed the issue of displaying the wrong logs on the HIPS tab under device list for Endpoint Manager
- Fixed the issue of the displaying password prompt when uninstalling XCS with the MSI Uninstall command from Endpoint Manager.
- Fixed the issue of showing the action value as "Value not in the list" instead of "Created Process, Unknown DLL loading to process" for the HIPS event in Endpoint Manager if the process loads unsigned DLL file(s).
- Fixed the issue of showing incorrect customer information on the customer value under the HIPS Device list in Endpoint Manager.

MSSP Platform / Security Operations Centre (SOCaaP)

New Features

- Ability for ITarian Enterprise to utilise the service.

Improvements

- Updating SIEM UI and menu structure.

Bug-Fixes

- Fixed the issue of adding a domain to the Start Managed Website Protection pop-up of SOCaaP with the wrong syntax.

Secure Email Gateway (SEG)

- Product placed into End of Life (EOL) period.
- No EOL date has been announced.
- Xcitium will be in contact about migrations / options.
- No new subscriptions for this service are possible.

Secure Internet Gateway (SIG)

- Product placed into End of Life (EOL) period.
- No EOL date has been announced.
- Xcitium will be in contact about migrations / options.
- No new subscriptions for this service are possible.

Miscellaneous

- Fixed the issue of the version selection for Xcitium Client – EDR during deployment rom Endpoint Manager.
- Released Xcitium Client Security for Windows version 12.13